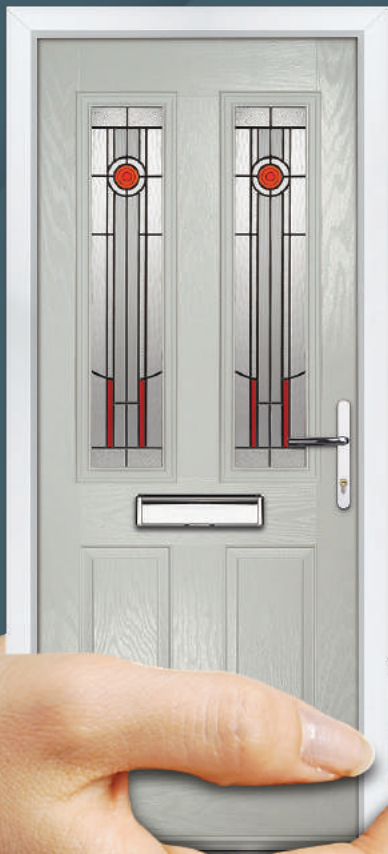


I M P O R T A N T I N F O R M A T I O N



**INSTALLER MUST  
PASS THIS GUIDE  
TO THE CONSUMER**

**PORTICO  
DOORS**

CARE AND  
MAINTENANCE  
GUIDE

## Cleaning Your Door

Your Portico Door will stay in top condition with just one clean a month. Here's how to care for each part of your door...

- 1 Door Leaf**  
Keep the grime and grit away with warm water (no washing up liquid or cleaning products) and wipe with a clean soft cloth.
- 2 Door Frame**  
Wash with warm, soapy water. Stubborn stains demand a specialised PVCu cleaner. Read the cleaner's guidelines carefully.
- 3 External Glass**  
Wash with warm, soapy water using a soft cloth. Finish with a proprietary glass cleaner.
- 4 Hardware** (Handles, Knockers etc)  
Take a clean cloth and warm water with mild detergent, then simply wipe clean to a shine.

## Maintaining Your Door

Your Portico Door is low maintenance - you'll find a little care every six months goes a very long way...

- 4 Hardware** (Handles, Knockers etc)  
Just add a touch of light engineering oil on all moving parts - especially important if you live near the coast, by a building or industrial site.
- 5 Hinges**  
Keep them at their best by lubricating with a little light engineering oil (e.g. 3-in-1) twice per year.
- 6 Multi-Point Lock**  
Lubricate using a light non-acidic mineral oil (e.g. 3-in-1) twice per year and the surface cleaned with a soft damp cloth.





## IMPORTANT

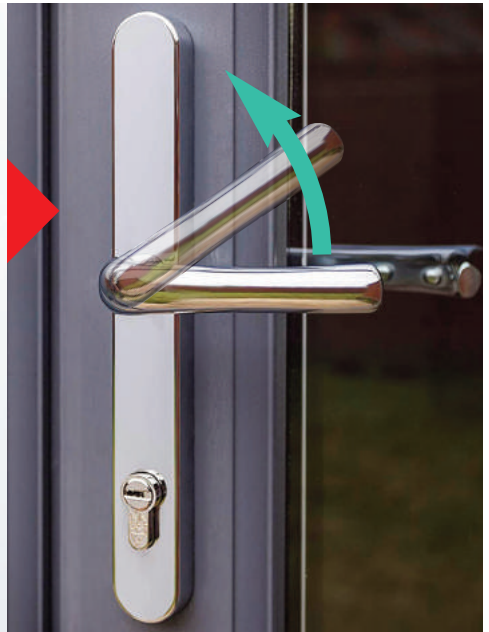
Protect your door from natural thermal distortion. Make sure the top and bottom locking points are fully engaged by simply...

**Pulling the handle UP every time you shut the door!**



## CAUTION DO NOT USE

- X** Washing up liquid or detergents
- X** Abrasive cleaners or scouring pads
- X** High pressure or steam cleaners
- X** Bleach, solvents (spirits and thinners) or adhesives
- X** Before cleaning your door, remove all rings, bracelets and watches



### Thermal Movement: Definition & Tolerances

Doors made of all materials experience thermal movement. The composite door will recover to its flat plane, to a maximum bow of 3mm side to side and 5mm top to bottom, when the installation recommendations are applied.

Slackening off the lock keeps will compensate for the movement of the slab within these tolerances. The hooks of the multipoint lock must be in compression with the inner edge of the pocket keep. If this does not happen the door may move to the inside of the property (towards the cold side) and give the impression the door is bowed. It is important to ensure the centre keep for the latch only allows the door to become flush with the inner face of the outer frame and not any tighter as this could also cause the door to appear bowed.

If the hooks on the multipoint lock are not thrown throughout the day and the centre keep setting is too tight, the top and bottom of the door will be in unsupported tension and will eventually stand proud of the inner face of the profile. This will make the hooks on the lock become stiff, as they cannot draw themselves into the hook keep.

If these points are not observed, the warranties on the functionality and operation of the door could be affected. Condensation issues are typically building ventilation related, not product related.



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